Updated 2026-11-03

MotoCrane MotoCrane Update Tool

SCOPE

TITAN line and accessories only. Not ULTRA, HYPER or RADICAL.
Windows and macOS.

NOT FOUND

Power on, power cycle, USB-A to USB-C cable.
No USB hubs. One of each product at a time.

FAILED UPDATE

Disconnect, power cycle, Scan Again, retry. Only failed devices retry.
Required device shows disconnected: possible hardware fault, email support.

Independent summary by Moving Shot. Not an official MotoCrane document and not affiliated with MotoCrane, LLC. Source: Update Tool Troubleshooting Guide; MotoCrane Update Tool User Guide at motocrane.com/knowledge-base. Always follow the current MotoCrane manual. MotoCrane Support: support@motocrane.com, +1 (612) 361-2325. Full guide: movingshot.com/knowledge/motocrane